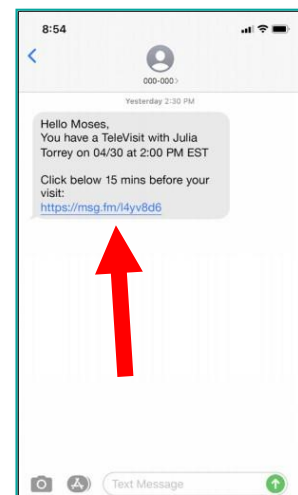
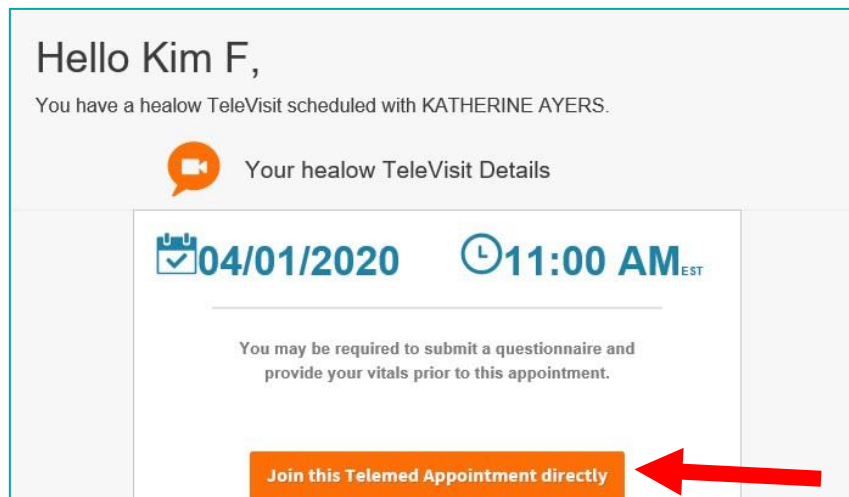


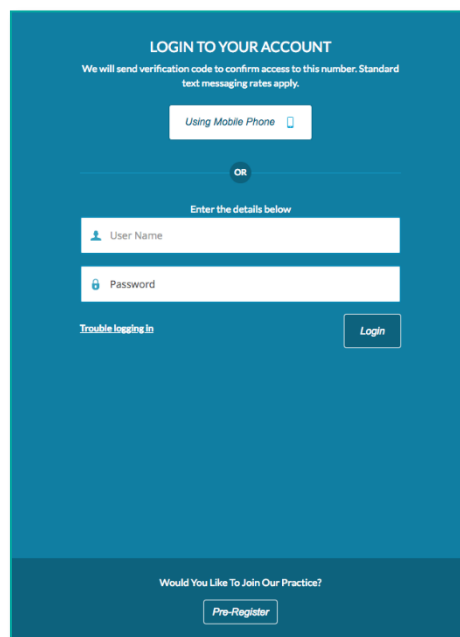
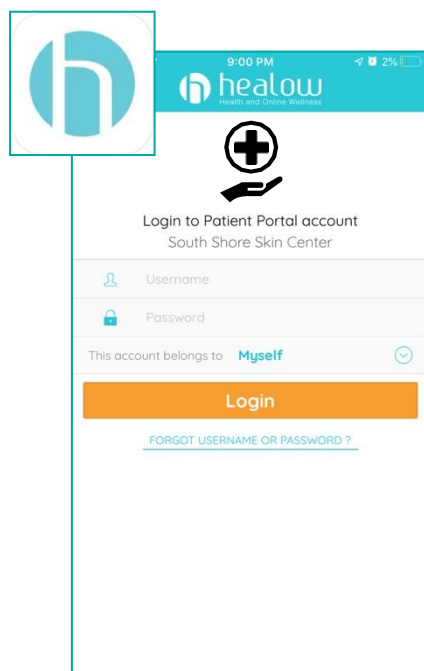
Healow TeleVisits: How-To for Patients (Computer)

Using Healow TeleVisits on your Computer

1. Cuando programe una telecita en su clinica, recibira en su correo electronico o en un mensaje de texto con la fecha y hora en su cita. Simplemente haga click en el enlace cuando se el momento de su visita de video, puede hacer el click en el enlace unos minutos antes de su cita para completar el cuestionario y tambien sus signos vitales.



2. En ultima instancia , puede iniciar sesion en su portal del paciente desde la aplicacion HEALOW en su telefono o desde su computadora de escritorio cuando llegue el momento de su telecita. Su nombre de usuario sera su direccion de correo electronico, pero puede ser diferente si no compartio su correo electronico con nosotros. Si lo hace conozca su nombre de usuario , y si no pues llame a su clinica para aclarar o reestablecer su contraseña.



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3. Después de iniciar sesión, navegue a su teleconsulta en el bloque de citas en el lado izquierdo de la pantalla, haga clic en unirse a teleconsulta para acceder y enviar el cuestionario previo a la visita y los signos vitales.

The image displays two screenshots from the Healow Telehealth patient portal. The left screenshot shows the 'APPOINTMENTS' section for KATHERINE AYERS at South Shore Skin Center, with a 'View TeleVisit FAQ' button highlighted by a red box and a red arrow pointing to a 'Join TeleVisit' button. The right screenshot shows the 'Vitals' form with fields for Height, Weight, Blood Pressure, Temperature, Respiratory Rate, and Pulse Rate, with a red arrow pointing to the 'Submit Vitals' button at the bottom.

4. Después de completar la sección vital, se dirija a la pantalla de compatibilidad para asegurarse de que su computadora tenga los siguientes requisitos, microfono para el audio, camara web para el video, y la fuerza de conexion a Internet. Se le pedira que permita la conexion en la que debe hacer click para continuar en su computadora, ejecute verificacion si su computadora para la verificacion- haga click en continuar.

The image shows a browser window with a "TeleVisit System Compatibility Check" page. A permission dialog box is open, asking for microphone and camera access. A red arrow points from a circled "1" to the "Allow" button. Below the dialog, a "Proceed" button is highlighted with a red arrow and a question mark icon.

mycw123.ecwcloud.com wants to

- Use your microphone
- Use your camera

1 → Allow Block

Computer

- Camera
- Microphone

Connection

- Video Connection
- Bandwidth

Proceed

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5. Lea y acepte el formulario de consentimiento de teleconsulta y luego proceda a su visita.

TeleVisit Consent Form

1. Purpose
The purpose of this form is to get your consent for a telehealth visit with dermatologists (expert skin doctors) at South Shore Skin Center. The purpose of this visit is to help in the care of your skin problem.

2. How Telehealth Works
In a telehealth visit, you will interact in real time with your dermatologist via a secure, online video conferencing technology. Your dermatologist has the right to discontinue or not provide a consult via videoconference or secure electronic messaging should the videoconference connection or the forwarded image be of poor quality. You may be required to make an in-person appointment for further evaluation should this occur. The dermatologist will then give you advice about your dermatologic condition and how to treat and take care of your condition. The information from the dermatologist will not be the same as a face-to-face visit because the dermatologist is not in the same room.

3. Pros, Cons and Your Options
With telehealth, a dermatologist will advise you based on viewing your condition during a videoconference. Sometimes a face-to-face follow-up visit with the dermatologist may still be needed. If you do not come into the office for an in-person visit, the dermatologist's advice will be solely based on the viewing of your skin condition during a videoconference. In the absence of an in-person physical evaluation, the dermatologist may not be aware of certain facts that may limit or affect his or her assessment or diagnosis of your condition and recommended treatment. It is possible that there will be errors or deficiencies in the transmission of images of your skin condition during the videoconference that may impede the dermatologist's ability to advise you about your condition. Also, very rarely, security measures can fail to protect your personal information, but the company that is providing the technology for your telehealth visit has extensive security measures in place to prevent such failures from happening.

Accept (Clicking "Accept" indicates an electronic signature has been obtained explaining requirements, understanding and acceptance of medical services being rendered electronically.)
 Decline

Proceed

6. Haga clic en iniciar para ingresar a la sala de espera virtual. Tenga en cuenta que solo podrá conectarse si se encuentra dentro de los 30 minutos de lo programado.

TeleVisit

Waiting for **ELIZABETH MCLEISH**
to join...

Appointment Time:
Mar 27, 2020 11:35 AM

✔ Questionnaire/Vitals: Entered. [Review ?](#)

The Vitals have been submitted successfully

Start TeleVisit

00:01:03